

CloudOps for Dynamics 365 Business Central on Azure

Hosting and managed services to take your
business applications to the cloud.

WatServ 










Next-Gen Business Applications. Made Better by the Cloud.

WatServ is the largest global provider of hosting and advanced managed services for Microsoft Dynamics 365.

For over a decade, WatServ has been providing end-to-end services to enable businesses to take their Dynamics applications to the cloud. When you choose WatServ, your business will benefit from all-inclusive pricing, worry-free upgrades and superior 24x7x365 support.

Features

Leveraging Microsoft's Azure cloud platform, your business will benefit from:

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| <div data-bbox="90 886 779 976">  <p>Auto-Scaling</p> <ul style="list-style-type: none"> • Auto-scaling up and down as needs change </div> | <div data-bbox="836 886 1526 976">  <p>Cloud-Native Tools</p> <ul style="list-style-type: none"> • Cloud-native tools that promote compliance with corporate policies, local data storage requirements and other regulatory requirements </div> |
| <div data-bbox="90 1008 779 1134">  <p>Recovery & Backup</p> <ul style="list-style-type: none"> • Built-in, high-availability redundancy, resilience, disaster recovery and backup </div> | <div data-bbox="836 1081 1526 1207">  <p>Advanced Security</p> <ul style="list-style-type: none"> • Advanced security capabilities for added protection of your critical business data. </div> |
| <div data-bbox="90 1165 779 1291">  <p>Analytics</p> <ul style="list-style-type: none"> • Relevant insights from real-time analytics and reports </div> | <div data-bbox="836 1239 1526 1323">  <p>Licensing</p> <ul style="list-style-type: none"> • Zero impacts to existing licensing </div> |
| <div data-bbox="90 1323 779 1407">  <p>Logging Processes</p> <ul style="list-style-type: none"> • Enhanced logging and auditing </div> | <div data-bbox="836 1354 1526 1480">  <p>Maintenance of Existing Preferences</p> <ul style="list-style-type: none"> • Ability to maintain existing integrations and customizations </div> |
| <div data-bbox="90 1438 779 1522">  <p>Software Freedom</p> <ul style="list-style-type: none"> • No need to upgrade to Dynamics 365 (SaaS) </div> | |

Why Choose Us?

- Rely on our expertise as one of the largest global providers of hosting and managed services for Microsoft Dynamics 365.
- Get enhanced 24x7x365 support, plus comprehensive services for the Azure suite.
- Benefit from proactive monitoring of applications and servers.
- Get end-to-end service, including incident, change and problem management.
- Leverage our expertise to ensure best practices and technology planning.

Advanced Managed Services to Get More from Microsoft Dynamics 365

What's Included?

WatServ provides advanced managed services that are customized to your Microsoft Dynamics 365 needs and requirements.



Administration and Management of Cloud Platforms

- **Cloud governance and compliance.**
Achieve governance and compliance using automatic and policy-based controls for security, financial insights and capacity management.
- **Deployment and configuration.**
Get help from our CloudOps engineers when making configuration changes to your environment.
- **Identity, rights and access management.**
For your managed cloud services, let us centrally and securely manage your user provisioning, access management, enterprise single sign-on, multi-factor authentication, user activity compliance and identity governance.

- **Intelligent, proactive multi-cloud monitoring.**
Benefit from our cloud-native monitoring solution that provides in-depth insight and analytics related to your infrastructure, applications and data. Also take advantage of rich visualizations including support for distributed architectures and DevOps practices.
- **Backup and disaster recovery management.**
Rely on us to look after the backup and DR infrastructure for your applications and data.
- **Operating system management.**
Receive support for operating systems and patch management.

Optimization and Continuous Improvement

- **Modern service management.**
Benefit from continual improvements – with a strong focus on enabling speed, agility, flexibility and scale – to manage the dynamic nature of your cloud environment and requirements.
- **Management and resolution of incidents, problems and events.**
Rely on our 24x7x365 support to respond quickly to incidents that are reported by our monitoring systems or by customers. Get support fixing them through automated or manual means.

- **Spend and performance optimization.**
Leverage our proactive, ongoing optimizations to maximize your costs and enable optimal performance.
- **Automated infrastructure management.**
Automate IT processes, eliminate manual tasks and remediate service issues.
- **Analysis of infrastructure performance.**
Avoid bottlenecks by proactively identifying anomalies in your cloud infrastructure before they cause service disruptions.

Advanced Managed Services to Get More from Microsoft Dynamics 365

Management of Security Operations

- Cloud security operations centre as a service (SOCaaS).**
 Leverage our highly-skilled team of cybersecurity professionals to monitor, analyze and mitigate security events and handle real-time incident identification, escalation and response.
- Security event management.**
 Gain visibility into potential security-relevant events, reduce blind spots and improve security operations efforts.
- Advanced threat detection.**
 Enjoy fast and accurate detection of sophisticated attacks attempting to steal sensitive corporate data or cause damage.
- Automated threat mitigation.**
 Rely on WatServ to take corrective actions and add prevention rules or other remedies in response to identified threats. This can be achieved with or without human interactions.
- Continuous security monitoring.**
 Benefit from continuous monitoring of security posture and data points to ensure efficient tactical remediation efforts.
- Security analytics.**
 Analyze security-relevant data holistically to understand security trends and define strategic security measures.
- Managed endpoint protection.**
 Benefit from monitoring and isolation of endpoint attacks using our centrally managed endpoint protection. Stop attacks early before harm is done.
- DDOS protection.**
 Get DDOS mitigation and protection services that scrub malicious traffic at the network edge before it can impact service availability.



Fee Structure

Fixed price for the consultation and implementation services. Monthly fees for the ongoing managed services.



WatServ is SOC 2 certified for its CloudOps Managed Services, based on an audit of its Type II report.

Developed by the American Institute of Certified Public Accountants (AICPA), SOC 2 is an auditing procedure that ensures service organizations manage customer data using controls for security, availability, processing integrity, confidentiality and privacy. At WatServ, we are committed to achieving operational effectiveness and providing assurance to our customers.