Dynamics GP on Azure

Get more from Dynamics GP with Azure cloud.

WatServ

WatServ

Take Your Dynamics GP to the Cloud

WatServ is the largest global provider of hosting and advanced managed services for Microsoft Dynamics GP.

For over a decade, WatServ has been providing end-to-end services to enable businesses to take their Microsoft GP applications to the cloud. When you choose WatServ, your business will benefit from all-inclusive pricing, worry-free upgrades and superior 24x7x365 support.

Features

Leveraging Microsoft's Azure cloud platform, your business will benefit from:

Auto-Scaling
- Auto-scaling up and down as needs change

Recovery & Backup
- Built-in, high-availability redundancy, resilience, disaster recovery and backup

Analytics
- Relevant insights from real-time analytics and reports

Logging Processes
- Enhanced logging and auditing

Software Freedom
- No need to upgrade to Dynamics 365 (SaaS)

Cloud-Native Tools
- Cloud-native tools that promote compliance with corporate policies, local data storage requirements and other regulatory requirements

Advanced Security
- Advanced security capabilities for added protection of your critical business data.

Licensing
- Zero impacts to existing licensing

Maintenance of Existing Preferences
- Ability to maintain existing integrations and customizations

Why Choose Us?

- Rely on our expertise as one of the largest global providers of hosting and managed services for Microsoft GP.

- Get enhanced 24x7x365 support, plus comprehensive services for the Azure suite.

- Benefit from proactive monitoring of applications and servers.

- Get end-to-end service, including incident, change and problem management.

- Leverage our expertise to ensure best practices and technology planning.

Predictability, Security and Reliability – Get it All with Dynamics GP on Azure from WatServ

What's Included?

WatServ provides advanced managed services that are customized to your Microsoft GP needs and requirements.

Management	Optimization	Security
Administration and Management of Cloud Platforms	Optimization and Continuous Development	Management of Security Operations

Administration and Management of Cloud Platforms

- **Cloud governance and compliance.**
  Achieve governance and compliance using automatic and policy-based controls for security, financial insights and capacity management.

- **Deployment and configuration.**
  Get help from our CloudOps engineers when making configuration changes to your environment.

- **Identity, rights and access management.**
  For your managed cloud services, let us centrally and securely manage your user provisioning, access management, enterprise single sign-on, multi-factor authentication, user activity compliance and identity governance.

- **Intelligent, proactive multi-cloud monitoring.**
  Benefit from our cloud-native monitoring solution that provides in-depth insight and analytics related to your infrastructure, applications and data. Also take advantage of rich visualizations including support for distributed architectures and DevOps practices.

- **Backup and disaster recovery management.**
  Rely on us to look after the backup and DR infrastructure for your applications and data.

- **Operating system management.**
  Receive support for operating systems and patch management.

Optimization and Continuous Improvement

- **Modern service management.**
  Benefit from continual improvements – with a strong focus on enabling speed, agility, flexibility and scale – to manage the dynamic nature of your cloud environment and requirements.

- **Management and resolution of incidents, problems and events.**
  Rely on our 24x7x365 support to respond quickly to incidents that are reported by our monitoring systems or by customers. Get support fixing them through automated or manual means.

- **Spend and performance optimization.**
  Leverage our proactive, ongoing optimizations to maximize your costs and enable optimal performance.

- **Automated infrastructure management.**
  Automate IT processes, eliminate manual tasks and remediate service issues.

- **Analysis of infrastructure performance.**
  Avoid bottlenecks by proactively identifying anomalies in your cloud infrastructure before they cause service disruptions.

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Management of Security Operations

- **Cloud security operations centre as a service (SOCaaS).**
  Leverage our highly-skilled team of cybersecurity professionals to monitor, analyze and mitigate security events and handle real-time incident identification, escalation and response.

- **Security event management.**
  Gain visibility into potential security-relevant events, reduce blind spots and improve security operations efforts.

- **Advanced threat detection.**
  Enjoy fast and accurate detection of sophisticated attacks attempting to steal sensitive corporate data or cause damage.

- **Automated threat mitigation.**
  Rely on WatServ to take corrective actions and add prevention rules or other remedies in response to identified threats. This can be achieved with or without human interactions.

- **Continuous security monitoring.**
  Benefit from continuous monitoring of security posture and data points to ensure efficient tactical remediation efforts.

- **Security analytics.**
  Analyze security-relevant data holistically to understand security trends and define strategic security measures.

- **Managed endpoint protection.**
  Benefit from monitoring and isolation of endpoint attacks using our centrally managed endpoint protection. Stop attacks early before harm is done.

- **DDOS protection.**
  Get DDOS mitigation and protection services that scrub malicious traffic at the network edge before it can impact service availability.

Fee Structure

Fixed price for the consultation and implementation services. Monthly fees for the ongoing managed services.