

# Secure Workspace Essentials

Identity & Access Management  
Email & Calendaring  
Messaging & Content Collaboration  
WatServ's CloudOps Advanced Security

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Deploy remote work scenarios—rapidly and securely.

WatServ 

# Secure Workspace Essentials

SMBs are under pressure to transform their IT environment and enable employee productivity and collaboration from anywhere. WatServ's Secure Workspace Essentials solution is designed to help do just that. With a focus on identity and access management, it provides employees with the support they need for a secure, reliable and connected work experience.

## BUSINESS DRIVERS

### The cloud is ubiquitous

—  
90% of companies are on the cloud



### There is growing device, OS & app diversity

—  
60% of employees use mobile apps for work-related activities



### Updates are continuous

—  
1-4x per month is a typical update cycle



## Secure Workspace



### Cybersecurity is a concern

—  
70M smartphones are lost each year



### BYOD is common

—  
95% of organizations allow personal devices



### Device Management

—  
\$3.92M is the global average cost of a data breach

## SOLUTION HIGHLIGHTS

### Designed to foster productivity, security and simplicity.

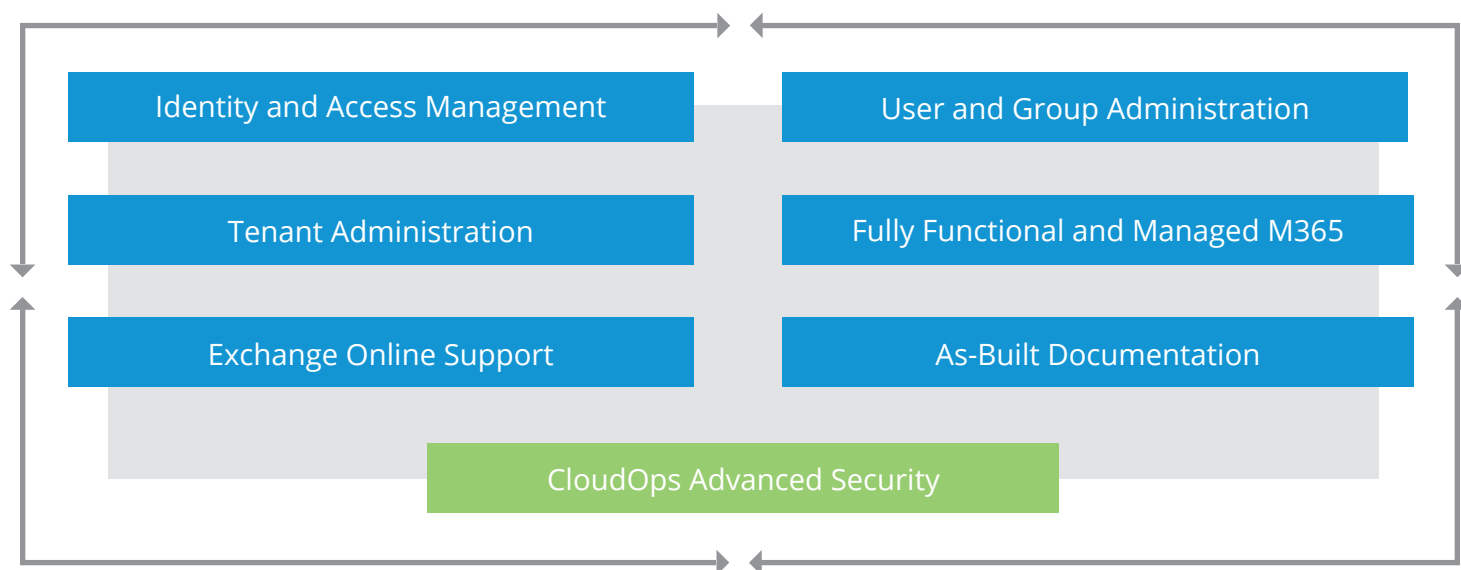
Secure Workspace Essentials helps SMBs enable a fully functional and managed Microsoft 365 environment, including hybrid Identity, email and calendaring (Exchange), and messaging & content collaboration (through Teams and SharePoint) – all while maintaining an overall security posture in accordance with industry standards and best practices. Essentials also provides a key foundational component for the cloud journey, helping customers benefit from Microsoft's integrated services while achieving productivity and cost savings.

### Key Activities & Deliverables

1. Deploy identity management and extend to Azure Active Directory (Hybrid Identity)
2. Configure enterprise grade Microsoft supported messaging platform
3. Configure secure and enterprise grade content collaboration platform (Teams and SharePoint)
4. As-built document with all configuration details and policies documented

# Secure Workspace Essentials

## WHAT'S INCLUDED



### Identity and access management

- Role based access control (RBAC)
- Azure AD and Azure multi-factor authentication

### Tenant administration

- M365 portal and license administration
- Security and compliance overview
- Policies for archive retention; in place and litigation hold

### Exchange Online support

- Manage email and calendaring platform
- Service availability and management (interface with Microsoft)

### User and group administration

- New user creation
- Update name, location, manager, etc.
- Group creation or modification
- Managed with WatServ's ticketing system

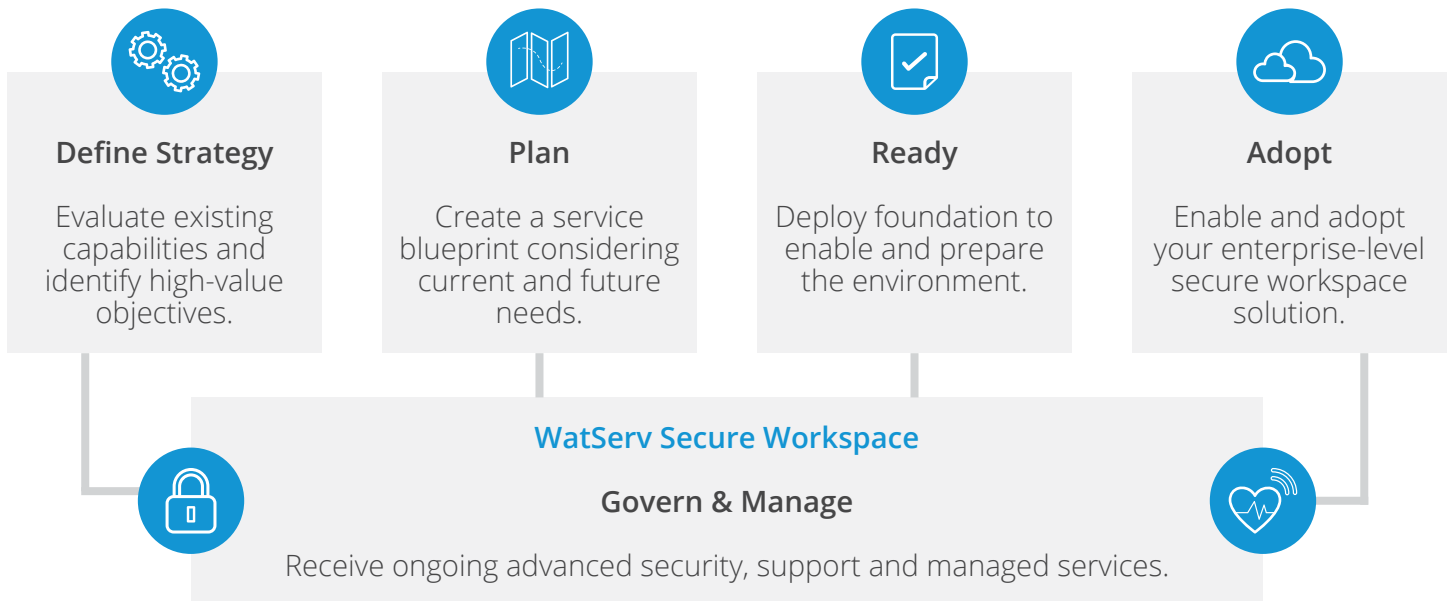
### CloudOps Advanced Security includes:

- Security log management and SIEM
  - Log collection, centralization and correlation for threat detection
- Security incident management
  - Alert review
  - Incident detection, prioritization, investigation, containment and escalation
  - Incident remediation and recovery guidance
  - Attack containment and/or recommendations and guidance
  - Security incident management reporting
- Security operations center as a service (SOCaaS) and incident management



# Secure Workspace Essentials

## OUR APPROACH



## TIMELINE



### DEPLOYMENT

Up to 15-20 FTE days engagement within a six-week period

## NEED MORE?

Secure Workspace Essentials is a foundational element for future conversations on our advanced solutions:

- **Secure Workspace Standard**  
Includes everything in Essentials plus Microsoft Endpoint Management services
- **Secure Workspace Premium**  
Includes everything in Standard plus Azure Virtual Desktop



**WatServ is SOC 2 certified for its CloudOps Managed Services, based on an audit of its Type II report.**

Developed by the American Institute of Certified Public Accountants (AICPA), SOC 2 is an auditing procedure that ensures service organizations manage customer data using controls for security, availability, processing integrity, confidentiality and privacy. At WatServ, we are committed to achieving operational effectiveness and providing assurance to our customers.

**WatServ is an IT solutions provider helping clients digitally transform their businesses through cloud technologies and services. For more information, visit [www.watserv.com](http://www.watserv.com)**