

# Secure Workspace Standard

Identity & Access Management  
Email, Messaging & Content Collaboration  
Mobile Device Management  
Cloud Application Management  
WatServ's CloudOps Advanced Security

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Everything you need to provide a secure and reliable work experience, from anywhere.

WatServ 

# Secure Workspace Standard

Today's SMB IT environment is complex. IT professionals must enable employee productivity and collaboration from anywhere, while also maintaining security and control over critical applications and data assets. WatServ's Secure Workspace Standard solution helps achieve these goals. Offering identity and access management, plus endpoint management, it safeguards what matters most and provides a seamless employee experience.

## BUSINESS DRIVERS

### The cloud is ubiquitous

—  
90% of companies are on the cloud



### Cybersecurity is a concern

—  
70M smartphones are lost each year



### There is growing device, OS & app diversity

—  
60% of employees use mobile apps for work-related activities



### BYOD is common

—  
95% of organizations allow personal devices



### Updates are continuous

—  
1-4x per month is a typical update cycle



### Device Management

—  
\$3.92M is the global average cost of a data breach



**Get the Right Solution for Your Company**  
Foster productivity, security and simplicity.

# Secure Workspace Standard

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## SOLUTION HIGHLIGHTS

### Designed to foster productivity, security and simplicity.

Secure Workspace Standard helps SMBs take their M365 environment to the next level by managing and securing the endpoints associated with the user community. It also assists customers in locking down their security posture around endpoints and in managing the Windows device lifecycle for end users – from initial deployment to end of life. Finally, it helps customers centrally control and deploy Line of Business (LOB), SaaS, Microsoft apps along with Windows updates, along with centrally managing security policies.

## KEY ACTIVITIES & DELIVERABLES

### INCLUDES EVERYTHING FROM **SECURE WORKSPACE ESSENTIALS:**

1. Deploy identity management and extend to Azure Active Directory (Hybrid Identity)
2. Configure enterprise grade Microsoft supported messaging platform, emailing & calendaring through Microsoft Exchange Online
3. Configure secure and enterprise grade content collaboration platform (Teams and SharePoint)

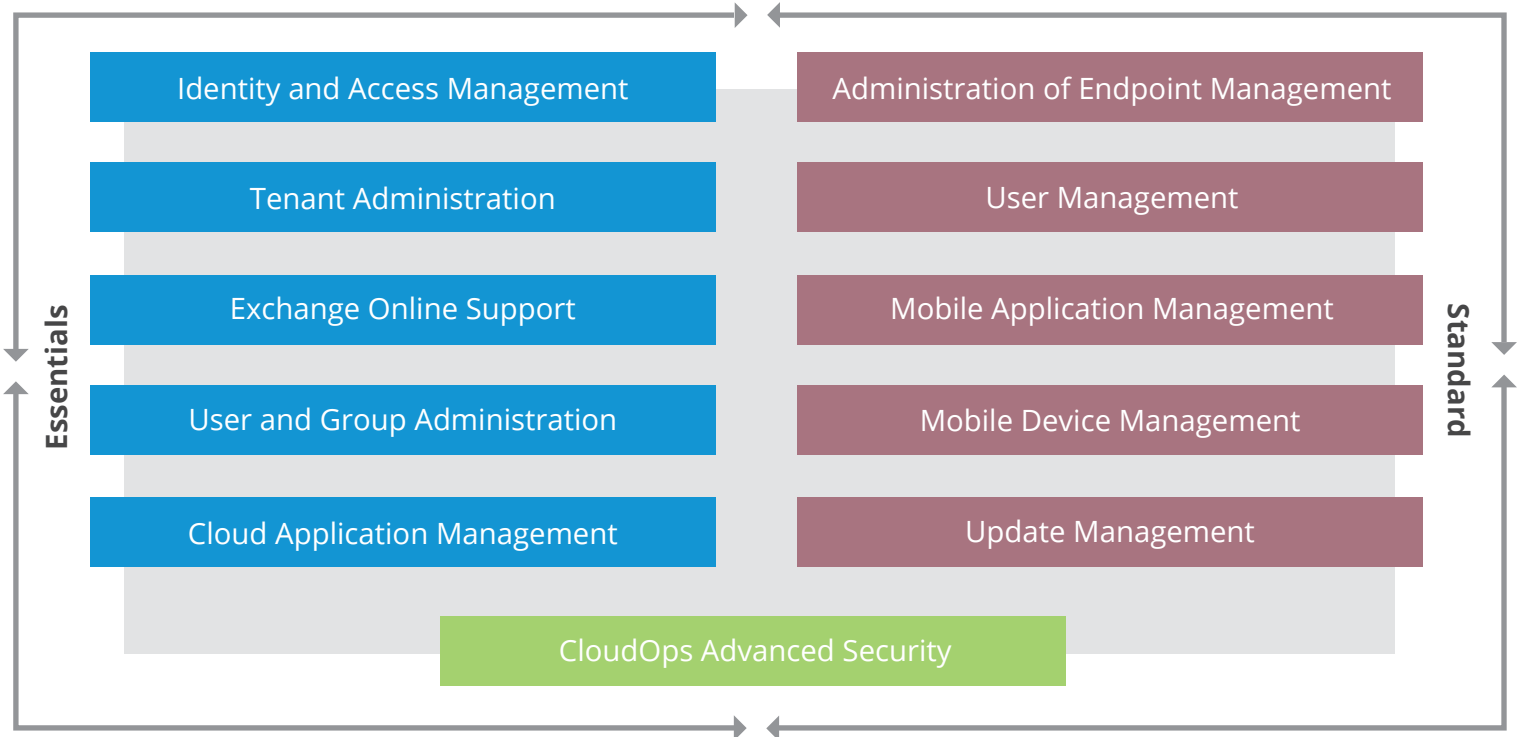


### **PLUS, MOBILE DEVICE MANAGEMENT & CLOUD APPLICATION MANAGEMENT:**

4. Configure Microsoft Endpoint Manager for Azure and M365 to manage corporate devices
5. Configure and deploy enterprise Line of Business (LOB), SaaS, Microsoft apps with Windows updates, along with centrally managing security policies.
6. Configure Windows Autopilot for end user device deployment
7. As-built document with all configuration details and policies documented

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## WHAT'S INCLUDED



### Includes everything from Secure Workspace Essentials:

#### Identity and access management

- Role based access control (RBAC)
- Azure AD and Azure multi-factor authentication

#### Tenant administration

- M365 portal administration
- Policies for archive and retention; in place and litigation hold; and eDiscovery

#### Exchange Online support

- M365 portal and license administration
- Security and compliance overview
- Policies for archive retention; in place and litigation hold

#### User and group administration

- New user creation
- Update name, location, manager, etc.
- Group creation or modification
- Managed with WatServ's ticketing system



# Secure Workspace Standard

## Plus, Microsoft Endpoint Management services:

### Administration of Endpoint Management Service

- Provision service tenant and subscription
- Manage licenses and certificates
- Report on service availability, device compliance and enrollment
- Configure connectors and integrations

### User management

- Create device and user groups for device configuration and enrollment profiles
- Assign and manage profile scope for users or groups.

### Mobile application management

- Manage app protection, configuration and life cycle policies
- Provision line of business and store apps
- Monitor and manage app deployments

### Mobile device management

- Manage compliance, configuration and conditional access policies
- Manage device enrollment policies for corporate and BYOD devices

### Update management

- Manage Windows 10 feature and update policies
- Manage iOS/iPad update policies



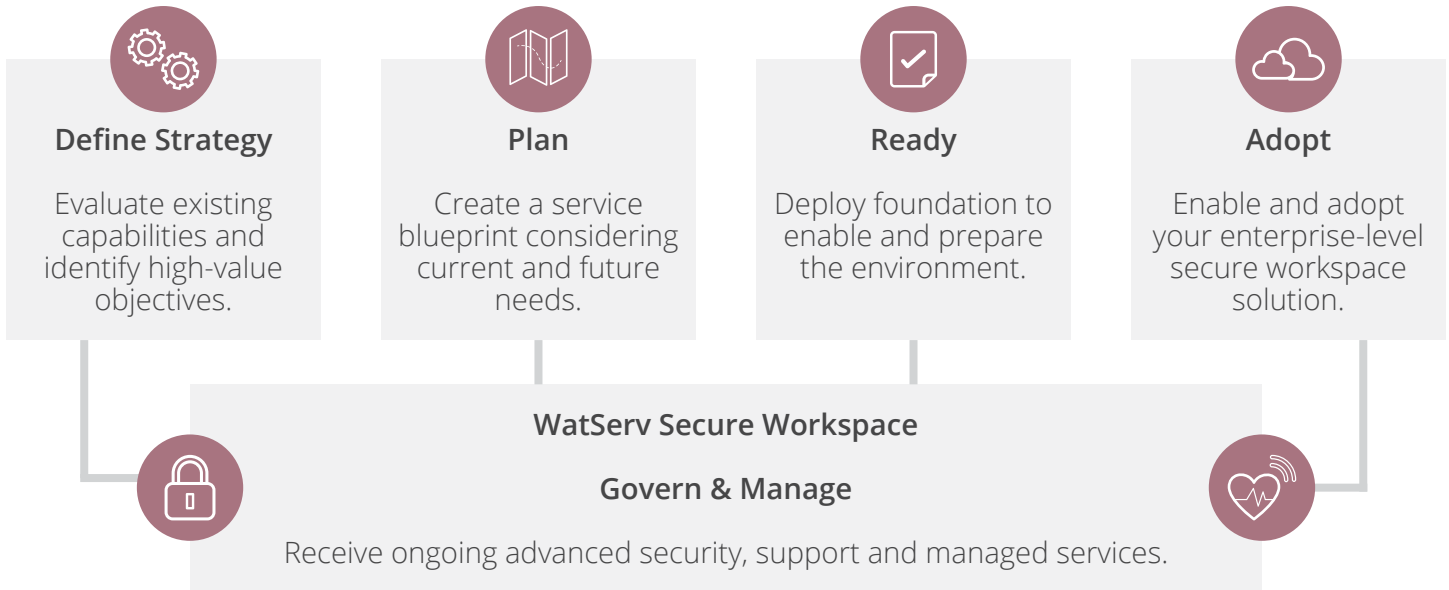
## CloudOps Advanced Security includes:

- Endpoint protection and endpoint detection and response software
- Vulnerability management
  - Vulnerability scanning and reporting
  - Remediation guidance and follow-up (actual remediation to be performed by the customer)
- Security log management and SIEM
  - Log collection, centralization and correlation for threat detection
- Security incident management
  - Alert review
- Incident detection, prioritization, investigation, containment and escalation
- Incident remediation and recovery guidance
- Attack containment and/or recommendations and guidance
- Security incident management reporting
- Security operations center as a service (SOCaaS) and incident management

# Secure Workspace Standard

## OUR APPROACH

WatServ's approach follows the Microsoft Cloud Adoption Framework:



## TIMELINE



## Deployment

Up to 30 FTE days engagement within a 2-month period and monthly fees for the ongoing managed services.



**WatServ is SOC 2 certified for its CloudOps Managed Services, based on an audit of its Type II report.**

Developed by the American Institute of Certified Public Accountants (AICPA), SOC 2 is an auditing procedure that ensures service organizations manage customer data using controls for security, availability, processing integrity, confidentiality and privacy. At WatServ, we are committed to achieving operational effectiveness and providing assurance to our customers.

WatServ is an IT solutions provider helping clients digitally transform their businesses through cloud technologies and services.

For more information, visit [www.watserv.com](http://www.watserv.com)